

## Protecting patients, protecting this practice







For too long, patients in England haven't received the service they deserve, and GPs have been overwhelmed and overstretched.

That's why in this practice, we've adopted the British Medical Association's **Safe Working Guidance**.

## What does this mean for you?

In short, when we're at capacity, we may direct you to other services like your local pharmacy or NHS 111 if appropriate. We will always prioritise our most vulnerable patients.

Read all about the guidance here: bma.org.uk/GPsSafeWorking

or scan the QR code

